

2020 HIGHLIGHTS



HOLY CROSS MINISTRIES
A Tradition of Caring for Our Community's Future



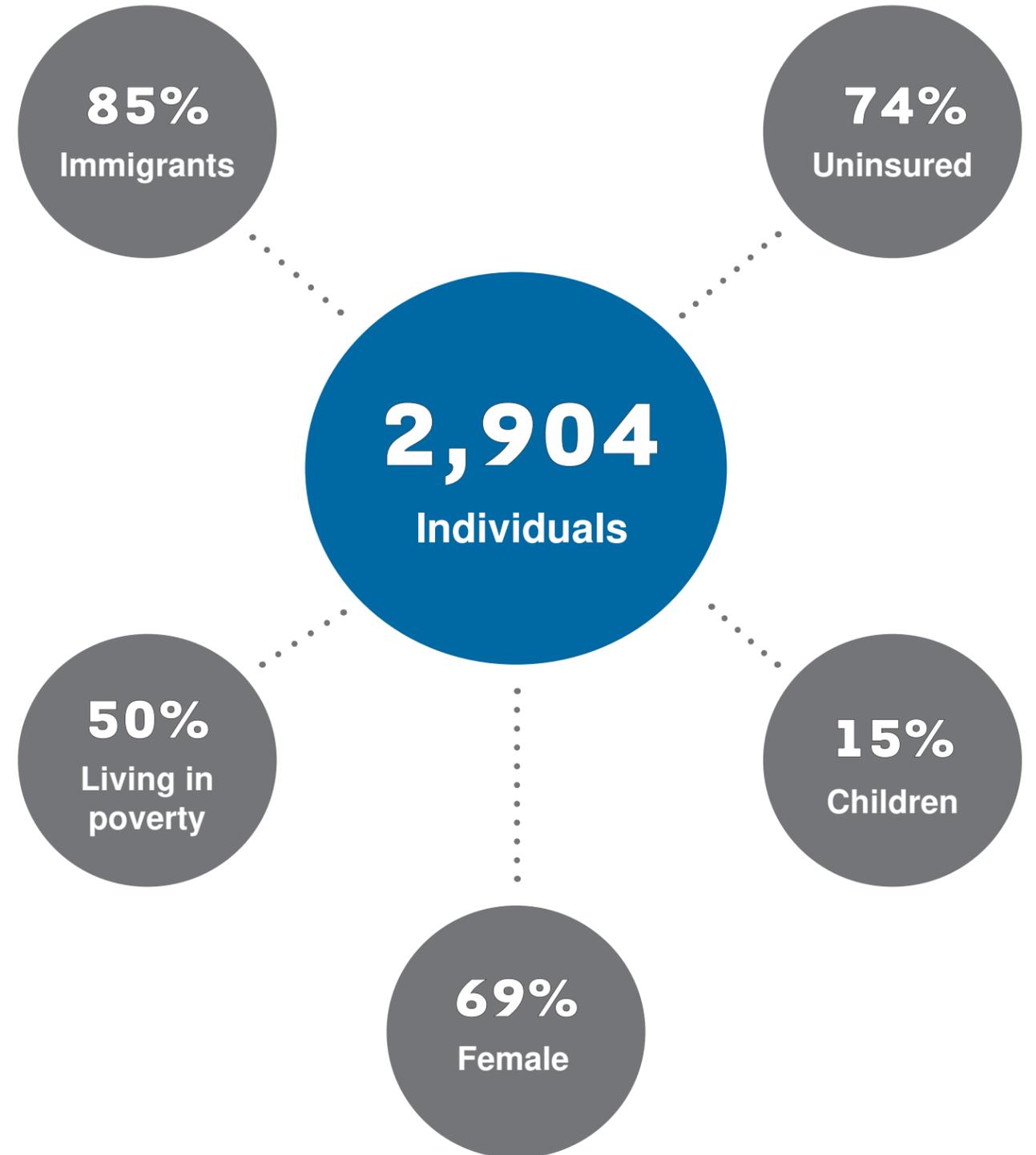
ABOUT THE ORGANIZATION

Holy Cross Ministries (HCM) is a Utah-based non-profit organization with a 25-year history of building just, compassionate, sustainable and inclusive communities. Sponsored by the Sisters of the Holy Cross, HCM helps connect individuals with the resources they need to live healthier, happier and more independent lives through its health, education and justice programs. By serving Utahns regardless of their race, religion, income or any other defining characteristic, HCM proudly advances the Sisters' long legacy of compassionate service.

MISSION

We respond to the underserved community's need for health and well-being. We share God-given resources, connect people to community services and assist individuals and families towards independence and full participation in the community. We do this to fulfill the mission of Jesus Christ and in the spirit of the Sisters of the Holy Cross.

In 2020, Holy Cross Ministries served ...



RAPID RESPONSE TO COVID-19

To protect our staff and clients during the COVID-19 pandemic, we closed our office and transitioned to virtual platforms in March 2020. Yet we remained committed to our legacy of responding to unmet needs through uninterrupted services in each of our programs.



Promotor/a Outreach Program

HCM's community health workers (CHWs) played an integral role in Utah's coronavirus response. They connected struggling families to food pantries and other community resources and completed rental assistance applications for clients. Thanks to a partnership with the Utah Department of Health Office of Disparities, our CHWs offered direct services to hundreds of individuals in communities with high rates of COVID infection, providing much-needed education and helping individuals access free COVID testing.



Counseling Program

HCM's bilingual, bicultural therapists worked diligently to meet unprecedented mental health needs as our client families faced unemployment, illness and eviction. Through virtual counseling sessions and support groups, our therapists offered trauma-informed care to 250 individuals – a nearly 95% increase compared to 2019.



PAT Program

Our Parents as Teachers (PAT) Program smoothly transitioned to virtual "home visits" for families of children ages zero to three, continuing to offer developmentally appropriate activities, conduct health screenings, monitor the progress of parental life skills and facilitate parent goal setting. Despite the change in modalities, 82% of our PAT students tested at or above benchmark and 78% of parents met their goals.



School Readiness Program

HCM shifted our evidence-based preschool curriculum to Zoom classes in March, provided interactive, educational videos through the summer and safely reopened our preschool classroom in September, thanks to incredible community support. During the 2019–20 academic year, the percentage of students testing at or above benchmark increased by 23%, demonstrating just how resilient these preschoolers are.



Legal Immigration Program

HCM quickly transitioned from in-person legal consultations to phone conversations and accepting documents by mail. Legal staff also followed CDC guidelines to facilitate safe document exchanges at the entrance of HCM's office building when necessary. A steadfast commitment to maintaining high-quality services made it possible for 1602 immigrants and their family members to receive assistance from the Legal Immigration Program.

Holy Cross Ministries provided ...



4,318 resource referrals across all programs — a 79% increase since 2019



7 essential needs drive-thru events in Park City and Salt Lake City

NOTABLE ACCOMPLISHMENTS



Enhanced and expanded services

- Two HCM legal team members became Accredited Representatives through the Department of Justice, allowing them to give legal advice and represent clients before U.S. Citizenship and Immigration Services and the immigration courts
- One HCM therapist transitioned to seeing clients full time at People's Health Clinic and Peace House, bringing the Counseling Program's services to two Park City partner sites
- One HCM CHW completed DONA International's doula training, preparing her to offer increased support to new mothers



Developed partnerships

- HCM's Counseling Program partnered with Catholic Community Services (CCS) to offer bilingual, trauma-informed care to refugees referred by CCS
- HCM's Legal Immigration Program worked with the Utah Immigration Collaborative (UIC), a coalition organized to increase affordable legal services in the immigrant community, to launch a language-accessible legal help/referral phone line
- Thanks to funding provided by Park City Community Foundation, HCM distributed \$1,000 rental assistance checks to 45 client families across all HCM programs



Enjoyed community support

- 77 volunteers donated 1,877 hours of their time to supporting HCM — a nearly 30% increase in volunteer time compared to 2019
- HCM held a virtual 25-year anniversary celebration, reminiscing and reflecting on all that we have accomplished thanks to the ongoing support of staff, board members, donors, partners, friends and volunteers



STAY CONNECTED



@holycrossministries



Holy Cross Ministries



@hcm_utah

hcm Utah.org

860 E 4500 S, Ste. 204 Salt Lake City, UT 84107

801.261.3440