



**Holy Cross**  
MINISTRIES

# Identifying unmet needs. Responding in solidarity.

**2019 ANNUAL  
REPORT**



# TABLE OF CONTENTS

<b>Introduction</b>	<b>Page 1</b>
<b>CEO &amp; Board Letter</b>	<b>Page 2</b>
<b>Your Impact</b>	<b>Page 4</b>
<b>Ana's Story</b>	<b>Page 6</b>
<b>Financials</b>	<b>Page 8</b>
<b>Thank You</b>	<b>Page 9</b>



# ABOUT HOLY CROSS MINISTRIES

Holy Cross Ministries (HCM) is a Utah-based non-profit organization committed to improving underserved communities' well-being through health, education and justice programs. Sponsored by the Sisters of the Holy Cross, a Roman Catholic congregation of women religious, HCM helps connect individuals with the resources they need to live healthier, happier and more independent lives. HCM was founded in 1994, but our history of providing services in Utah dates back to 1875, when two Sisters of the Holy Cross first arrived in Utah Territory to establish a grade school and a hospital. By assisting Utahns regardless of their race, religion, income or any other defining characteristic, HCM proudly advances the Sisters' legacy of compassionate service.

## **HEALTH PROGRAMMING:**

HCM offers two health-focused programs. The bilingual, bi-cultural community health workers — or “Promotor” and “Promotoras” — in HCM's Health Outreach Program work as bridge builders, helping individuals navigate the health care system and live healthy lives through case management, support groups, workshops and health care access services. The bilingual, bi-cultural therapists in HCM's Counseling Program assist victims of crime on their paths to recovery through trauma-informed individual, family and group therapy as well as parenting classes and support groups.

## **EDUCATION PROGRAMMING:**

HCM's School Readiness Program offers high-quality classroom education for at-risk preschool-age children. HCM's Parents as Teachers (PAT) Program provides early childhood education programming through home visits for parents of children ages zero to three years old. Holy Cross Ministries is the only PAT-certified affiliate offering these services in Summit County, Utah. Additionally, through collaboration with the Park City School District, HCM's Summer Camp Program provides a variety of activities designed to help students build English language skills, increase social and emotional development and reduce summer learning loss.

## **JUSTICE PROGRAMMING:**

The attorneys and U.S. Department of Justice (DOJ) accredited legal representatives in HCM's Legal Immigration Program help immigrants and their families gain legal status and participate more fully in the community.



**“ We continue to be motivated by the Sisters of the Holy Cross’ commitment to compassionate service as we work toward establishing HCM as the best-known and most-trusted service provider within underserved and immigrant communities in Utah. Thank you for joining and sustaining us in this journey.**

# A MESSAGE FROM OUR LEADERS

Dear Friends,

Holy Cross Ministries experienced exciting change and growth in 2019. We expanded our staff, broadened our range of services, fostered new partnerships and earned new credentials — thanks to your unfailing support. Most importantly, your generosity allowed us to serve 3,537 individuals, of which 75% were women or children, 72% were uninsured and 47% were living in poverty. You were instrumental in helping us meet basic needs of the most vulnerable among us, including access to education, health care, legal immigration aid and mental health support, and for that we are deeply grateful.

It is our pleasure to share this report, which illustrates the tremendous impact made possible by HCM's donors, grantors and sponsors during 2019. As tribute to our supporters, we have included the story of a family whose lives were transformed through their relationship with Holy Cross Ministries. Four years ago, Ana\* was supported during a challenging pregnancy and her first years of motherhood through HCM's Parents as Teachers Program while other members of her family benefited from access to critical health services and legal support through HCM's Health Outreach and Legal Immigration programs. We are pleased to report that Ana's three-year-old daughter is now thriving in our School Readiness Program and well-equipped for success in kindergarten. On behalf of those we serve, thank you for making possible HCM's comprehensive wraparound services and intergenerational support.

Our 2019 was also momentous because it marked the start of HCM's 25-year anniversary celebrations. In October 1994, the Sisters of the Holy Cross founded Holy Cross Ministries as a contemporary expression of their century-long mission to respond to unmet needs in Utah. We continue to be motivated by their commitment to compassionate service as we work toward establishing HCM as the best-known and most-trusted service provider within underserved and immigrant communities in Utah. Thank you for joining and sustaining us in this journey.

Gratefully,



Emmie Gardner  
CEO



Teresa Garrett  
Board Chair

*\* In order to protect the privacy of those we serve, alternative names are used.*

# A FEW THINGS YOU HELPED SUPPORT



## health care access support for underinsured individuals

Thanks to your support, HCM's **Health Outreach Program** served more clients and earned new credentials — two team members graduated from the Community Health Worker Core Skills Training Program through the Utah Department of Health, and 60% of our team is now certified in QPR, an evidence-based training curriculum for suicide prevention. You helped to expand the wraparound services offered to HCM's clients by sustaining our efforts in hiring a Case Manager who specifically assists victims of crime. Your contributions also allowed for exciting expansion opportunities in the **Counseling Program**, including new team members and a new partnership with Salt Lake City's Neighborhood House, allowing us to bring our counseling services and psychoeducational classes to this new location.



## evidence-based education programming for families

HCM saw improvements in student learning, increased volunteer engagement and received a new accreditation in the **School Readiness Program** thanks to community support. Additionally, you helped us bring the **Parents as Teachers Program** to even more clients in 2019. With a new staff member supported by community donations, HCM was able to transition 24 individuals off of our growing waitlist. The expansion of this program also involved a new mental health screening component. To date, all of the identified families have been receiving treatment and demonstrating improvement. Last but not least, with your assistance, 20% more children were able to access the **Summer Camp Program** in 2019. New partnerships allowed these students to participate in fun, educational activities.












## high-quality legal representation for immigrants

Your support allowed the **Legal Immigration Program** to assist more clients on their journey to citizenship and engage with wonderful partner organizations. In 2019, the number of immigration forms submitted (per person) by HCM and approved by U.S. Citizenship and Immigration Services increased by 16%.

# IMPACT

## AT A GLANCE

 <p>led 25 health, education and justice community workshops</p>	 <p>supported 2,661 women and children across all HCM programs</p>	 <p>received approvals on 1,238 submitted immigration forms</p>
 <p>connected 2,548 uninsured individuals with critical resources</p>	 <p><b>3,537 TOTAL PEOPLE SERVED</b></p>	 <p>facilitated 1,539 resource connections</p>
 <p>provided 229 children evidence-based education programming</p>	 <p>offered trauma-informed counseling services to 151 victims of crime</p>	 <p>aided 1,676 individuals living below the Federal Poverty Level</p>



# IMPACT

# STORY OF

# THE YEAR

When Ana\* became pregnant four years ago at age 20, she felt very overwhelmed. Single motherhood at such a young age without any support from a partner seemed incredibly daunting. But Ana wasn't completely hopeless — she knew where to turn for help.

Because her family had come to Holy Cross Ministries (HCM) several times in recent years for help with a variety of needs, Ana also decided to reach out to us for support. At this time, HCM's Parents as Teachers (PAT) Program had just started its home visiting services in Summit County, and Ana quickly enrolled. Before Ana's daughter Maya\* was born, HCM's Parent Educator Hilda Marquez visited Ana twice a month in her home at no cost to Ana or her family. Hilda conducted screenings to ensure Ana was physically and mentally healthy as her pregnancy progressed and provided her with the knowledge and skills she needed to care for her newborn.

After Maya was born, Hilda continued her home visits, monitoring Maya's vision, hearing and nutrition, introducing educational activities both of them enjoyed and making sure Ana always felt confident in her parenting abilities. Looking back at this challenging time, Ana says she now realizes just how much Hilda's support and guidance transformed her experience as a new mom. In fact, she still applies one lesson Hilda taught her to any new challenges she faces today: "Instead of saying 'I can't do it,' I tell myself 'I don't know how I am going to do it, but I will make it.'"

Ana trusted HCM's PAT Program to help her through Maya's first years because Holy Cross Ministries had been a much-needed source of support to her family in the past. In 2015, Ana's mother, Carmen\*, and her sister Isabella\* faced a traumatic series of events in which both of them survived several instances of assault. Ana says that in this moment of crisis, her family was so thankful for HCM's ability to help them navigate such a difficult and sensitive issue. HCM Paralegal Jessica Lerma quickly provided the legal support these women needed and informed Carmen, who was an immigrant from Mexico and not yet a U.S. citizen, that she would be eligible to apply for a U visa, a nonimmigrant visa reserved for victims of crime. Through HCM's assistance, Carmen has worked with law enforcement to bring her abuser to justice, and she is on the path to receiving this visa. Although U visas can take years to



be approved, Jessica says the application process increases the self-confidence of clients like Carmen, helping them realize they are capable of taking control of a situation that initially left them feeling powerless.

Ana's family also came to HCM the winter before Ana became pregnant when they couldn't afford to pay their heating bill and risked having their electricity cut off. During this time, the community health workers and case managers in HCM's Health Outreach Program connected Ana's family with the Home Energy Assistance Target (HEAT) Program, ensuring they were able to keep their electricity on and stay warm. A few months later, HCM Community Health Worker Raquel Juica also assisted several members of Ana's family with Medicaid applications, making sure they had the knowledge they needed to navigate the health care system and secure affordable coverage.

Ana's daughter Maya is now three years old, and in 2019, Ana enrolled her in HCM's School Readiness Program. Maya is thriving in this preschool setting — she loves playing dress up with her peers and singing and sharing stories during circle time. HCM's School Readiness Program Coordinator Miriam Garcia says that even though Maya joined the program after the school year had already begun, she fit right in and is quickly becoming much more verbal and confident.

Most importantly to Ana, Maya is part of a classroom community where she is loved and cared for. Maya recently told Ana that she couldn't miss a day of preschool because her teachers would miss her too much.

For more than five years, Ana and her family have benefited from HCM's education, health and justice programs. Ana says she knows their lives would not be the same without Holy Cross Ministries, and she is so grateful to know that whatever challenges they face, HCM can help them access the resources they need to overcome them.

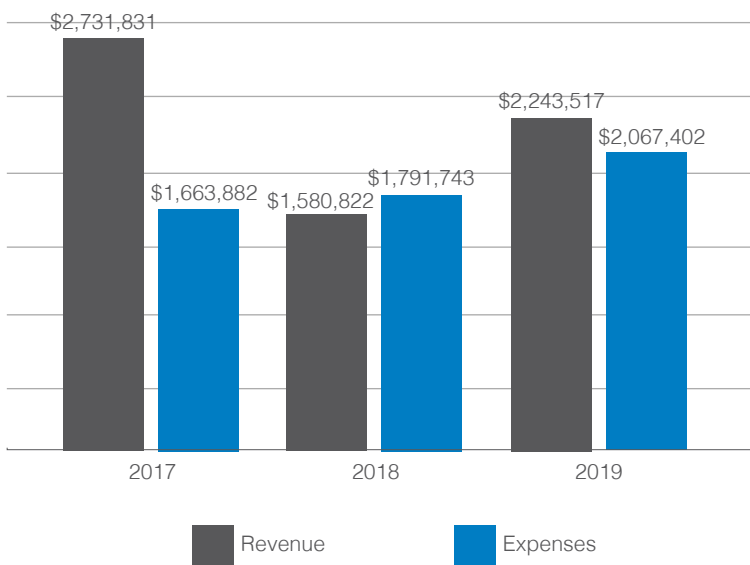
*\* In order to protect the privacy of those we serve, alternative names and images are used.*

**“ Instead of saying ‘I can't do it,’ I tell myself ‘I don't know how I am going to do it, but I will make it.’ ”**



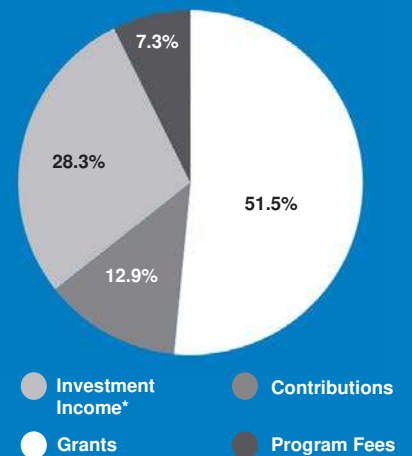
# FINANCIAL OVERVIEW

Thank you to all of Holy Cross Ministries' generous supporters. Your gifts are changing lives. Thank you for trusting us with your valuable contributions.



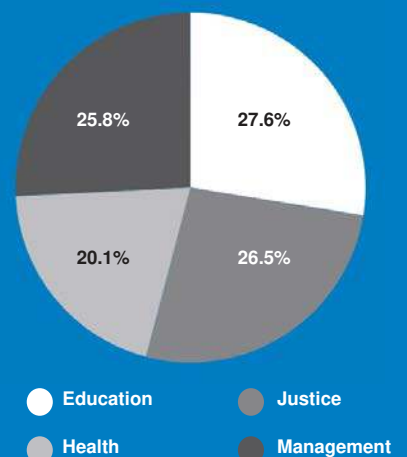
**Please note:** Expenses for 2019 exceeded those of the previous year due to high staff turnover in 2018. With additional staff hired in 2019, expenses increased along with an expanded capacity for client services. Additionally, robust investment returns in 2019 caused revenue to outpace expenses. The revenue in excess of expenditures is shown as unrealized gains and remained in HCM's investment account (the Augusta Fund).

## 2019 REVENUE



\*Net realized investment gain

## 2019 EXPENSES



# THANK YOU FOR YOUR SUPPORT

## A

Susana Acero  
Virginia & Dominic Albo  
Don & Natalie Allen  
Margarite Allen  
Nora Alvarado  
Francis Amendola  
Mary Ann Wright & Paul Anderson  
Rachel Appel  
Walter & Barbara Arabasz  
Archer Family Charitable Corp.  
Gabriella Archuleta  
Esperanza Arias  
Yesenia Arriola  
Veatriz Astiazarán  
Atticus Books & Tea House

## B

Ballard Spahr, LLP  
Melissa Band  
John & Tina Barry  
Kathleen Bartlett  
Pat Bayer  
Dan & Elaine Becker  
Bill White Restaurant Group  
David Blake  
Olga Blake

Fanny Blauer  
Ann Bloomquist  
Krissa Bolton  
Brian & Julianne Bowdon  
Deanne Bradley  
Angela Brennan  
Sister Suzanne Brennan, CSC  
Teresa Brickey  
Mark & Lori Briesacher  
Perry Brown  
Jennifer Brown  
Leigh Ann Brown  
Eric Brown  
Frank & Judith Brusa  
Daniel Buckley  
Kathleen Burns  
Father Bob Bussen  
Joyce Butler  
Dorothy Byrne

## C

Shirley & Thomas Callanan  
Ivonne Campbell  
The Candy Erickson Endowment for the Betterment of  
Park City  
Bob Canestrini  
Courtney Caplan  
Mark & Kelly Capone

Melodee Cardin  
Wilfredo Carpio  
Ivoone Chapa Suarez  
Margaretha & James Church  
Andy & Lynn Cier  
Jana Cole  
Christine Coleman  
Kevin & Becky Condas  
Dan & Michele Cone  
Elizabeth Cordero  
Azucena Covarrubias  
Joe & Kelly Cronley  
Ann Crooks  
Jack & Maureen Cunniff  
Brian & Ann Marie Curran

## D

Deborah & Forrest Danson  
Raymond & Rolinda Dardano  
Gabe Davis  
Michael Davis  
Eva de Leon  
Deer Valley  
Michelle Deininger  
Maria Del Carmen  
Rosalidia Delgadillo  
Mary Demkowicz  
Linda DesBarres  
Ann Deyo  
Martha Diaz Benitez  
Scott Dipo  
Darlene & Tom Dipo  
Walter Donohue  
Sister Celenie Dounies, CSC  
Susan Dubois  
Dugins West  
Eileen Dunn  
Durham Jones & Pinegar  
Margaret Dutton

## E

Natalie El-Deiry  
Jason Ellis  
Jessie Embry  
Natalie Escobar  
Susan Ewy  
Shelly Eyre

## F

Janet & Val Fagre  
Sister Veronica Fajardo, CSC  
Elizabeth Fannon  
Steven Felton  
Brian Feltovich  
Karen & Kent Feltz  
Tanna Ferrin  
Richard Ferrone  
Lauren Fields  
Walter & Barbara Filipek

Elizabeth & Richard Finks  
Linda Fisher  
Rev. Msgr. J. Terrence Fitzgerald  
Robert Flatt  
Carlos Flores  
Ana Flores  
Angelica Flores  
Paulino Forte  
Bill Fowler  
Barbara Fraterrigo

## G

Rita Garant  
Diana Garcia  
Maria Garcia  
Emmie & Arnold Gardner  
Teresa & Brian Garrett  
Heidi & Peter Gatch  
Jane Gendron  
Karyn Gingras  
John Gonzales  
Marlene Gonzales  
Deacon Paul & Cathy Graham  
Corey Gregory

## H

Catherine Hamilton  
Dewey & Carlana Hammond  
Peter & Beth Hanlon  
Francis & Joan Hanson  
Annie Hartvigsen  
Ron Heinz  
Kerry & Steven Herman  
Teresita Hernandez  
Jody Heximer  
High West Distillery  
Paul Hitzelberger  
Matthew & Wendy Hobson-Rohrer  
Kristy Hoffman  
Kim Hornak  
Ellen Hotung  
Gary & Jean Huang  
Tim & Therese Huhtala  
William Humbert

## I

Elvia Ibarra  
Immaculate Heart Religious Gifts and Books  
Sally Ivers

## J

Ken Jacquin  
Charles Jahne  
Ken & Penny Jameson  
James & Jeanne Jardine  
Bryce Johnson  
Kimberly Jones  
Ronald & Eleanore Jorgensen

Raquel Juica  
Peter Junoy

## K

Dorothy & Gerald Kaffer  
Sue Kapis  
Jim Kaplan  
Dennis Kelsch  
Nicole Kennedy  
Amy Kennedy  
Dawn Kenton  
Reuth Kienow  
Eileen Kintner  
Grady & Sophy Kohler  
Julie Krushensky  
Gloria Kucia  
Elliott & Roxanne Kulakowski

## L

Harriet Lawrence  
LCA Bank Corporation  
Mary Leader  
Mary Jo Leary  
Amber Leavitt  
Linda Leckman  
Carrie Leigh  
Kathleen Leitzke  
Mark & Tiffany Lemons  
Jessica Lerma  
Frank & Mary Lesar  
Carol Librizzi  
Mean Lim  
Derek Losee  
Roger & Mary Lowe  
Michael & Patricia Lundin

## M

Martha & Jory Macomber  
Scott Maizlish  
Mary Manley  
Carrie & Dan Mannix  
John Marasco  
Hilda Marquez  
Mariela Martin  
Maureen & Jim Martin  
Aurora Martinez  
Victoria Martinez  
Marie Martz  
Paul Hedman & Amy Mathre  
Joanne Mayne  
Keren Mazanec  
Mariah McAfee  
Gretchen McClain  
Grace & Edward McDonough  
Sister Patrice McGee, CSC  
Gail McGuill  
Kathleen Mears  
Nancy Mejia  
Peter Meldrum

Susan Meyer  
Lisa & Scott Mietchen  
Meaghan Miller-Gitlin  
Carmen Miranda  
Mikelle Moore  
Floridalma Moreno  
Barbara Morris  
Joan Mosch  
Dan & Helen Moser  
Marek Mrugala  
Maria Mullahi

## N

Paul Nagel  
Janelle & Bradley Nickell  
Debbie Nisson

## O

Clyde & Dale Oefinger  
Patricia Offermann  
Jim Olson  
Mark Oraskovich  
Dr. Kathy Ostler

## P

Margy Pajakowski  
Sister Mary Ann Pajakowski, CSC  
Park City Nursery  
Judy Parmelee  
Clayton & Annabelle Parr  
Kimber Parry  
Timothy Patton  
Kim Paulding  
Maunsel & Ann Pearce  
Peña Mondragon  
Leticia Perales  
Leonor Perretta  
Viktorija Petersen  
Tim & Laura Petracca  
Jacqueline Petravage  
Laurie Podmilsak  
Carlos Polanco  
Promontory Club  
Melissa Purcell

## R

Paul & Penny Rainaldi  
Vicki & Terry Randall  
Lonn & Michelle Rasmussen  
John & Pat Ravarino  
David Real  
Sydney Reed  
Nicole & Daniel Reilly  
Jeff & Brandie Revoy  
Alejandro Reyna  
Richard Rickard  
Donna Riley  
Marion Riley

Jane Riley  
Jesenia Rodriguez  
Juvel Rodriguez  
James & Linda Roth  
Dee Rowland  
Celeste Royal  
Luis Rene Ruiz  
Delfina Ruiz  
William Rusconi  
Rebecca Ryon

## S

Scott Sabey  
Cristian Sanchez  
Clayton & Patricia Sanders  
Kate Sattelmeier  
Diana Schippers  
Stephen Schirf  
Marjorie Schlecht  
Niki & Daniel Schlehuber  
Josephine Schoolman  
Joseph Seibers  
Joe & Maureen Sgambato  
Wayne Shaw  
Nancy Shaw  
Madelene & Jonathan Shear  
Judy Shupe  
Andre Sicard  
Ellen Silver  
Sisters of the Holy Cross  
Noreen Sivertson  
Skaggs Catholic Center  
Robert & Kim Slizeski  
Joanne Slotnik  
Lisa Smith  
Mary Smith  
William & Margaret Smythe  
Leslie Snavelly  
Nicolle Solden  
Mike & Holly Soter  
Margaret Souza  
Christine St. Andre  
St. Lawrence Catholic Church  
Tammy & Glenn Stastny  
Rhoda Stauffer  
Matthew Stehling  
Stein Erickson Lodge  
Dianne Stewart  
Matt & Julie Stewart-Pacenza  
Judy Stockwell  
Fred & Pam Strasser  
Lorraine Stuecken  
Jesus Suarez  
Richard & Georgia Sullivan  
Richard & Karen Sullivan  
Austin Summers

## T

Nancy Tallman  
Gloria Tapia  
James & Olga Taylor  
Jean & Mary Teasdale  
Wesley Thompson  
Karen Thompson  
Jane Osterhaus & Raymond Townsend  
Richard Trentman  
Gloria Tucker

## U

Uinta Golf - Sandy

## V

Cleidy Valderrama  
Janet Van Hartesvelt  
Wendy Vawdrey  
Leonardo Vera  
Vanessa Villa Zevallos  
Mary Beth Vogel Ferguson

## W

Lynn Ware Peek  
Chelsea Watts  
Faylene Weinman  
Angie Welder  
Patti Wells  
Alyssa Williams  
Janice Wilson  
Rev. Msgr. Michael Winterer  
Paul & Charlyne Wozniak  
Peter & Mary Wright  
Katherine Wright

## Y

Christina Yong

## Z

Luzmila Zepeda  
James & Linda Zimmermann  
Fernando Zurita  
Lizeette Zurita

# SPECIAL THANKS

## **BOARD OF TRUSTEES & COMMITTEE MEMBERS**

Emmie Gardner, *President and CEO*  
Raymond Dardano, *Chair*  
Teresa Garrett, *Vice Chair*  
Sister Catherine Kamphaus, CSC, *Secretary*  
Debbie Rocha, *Treasurer*  
Sister Madeleine Clayton, CSC  
Darlene Dipo  
Susan Dubois  
Rev. Msgr. Terrence Fitzgerald  
Jeanne Jardine  
Julie Krushensky  
Aurora Martinez  
Sister Genevra Rolf, CSC  
Judy Shupe  
Sister Sharlet Wagner, CSC

## **GRANTORS**

Ally Bank  
AND JUSTICE FOR ALL  
Anonymous  
Archer Family Charitable Corporation  
Ballard Spahr  
BKS Family Fund of Park City Community  
Foundation  
The Candy Erickson Endowment for the  
Betterment of Park City  
Catholic Legal Immigration Network, INC.  
CSC Fund for the Poor  
Henry W. & Leslie M. Eskuche Foundation  
Katz Amsterdam Mental Wellness Fund  
Larry H. Miller Charities  
The Lease Corporation of America  
Marlin Business Bank  
Kenneth & Joanne Mayne Foundation  
Park City Community Foundation  
Park City Municipal Corporation

The Renaissance Charitable Foundation Inc  
Salt Lake County  
Sorenson Legacy Foundation  
Telemachus  
The Trinity Charitable Fund  
United Way of Salt Lake  
Utah Bar Foundation  
Utah Department of Health Arthritis Program  
Utah Division of Arts and Museums  
Utah Medical Association Foundation  
Utah Office for Victims of Crime

## **SPONSORS**

Anonymous  
Tom & Darlene Dipo  
Durham Jones & Pinegar  
Rev. Msgr. J. Terrence Fitzgerald  
Gardner & Taylor  
Deacon Paul & Cathy Graham  
Intermountain Healthcare  
Kimberly & Corey Jones  
Ken & Laura Kelter  
Les Olson Company  
Lewis Hansen Attorneys at Law  
Marlin Business Bank  
Wayne McCormack  
Molina Healthcare  
Ray Quinney & Nebeker Foundation *in honor  
of Clark & Nancy Giles*  
The Jerry and Shari Seiner Family Foundation  
Smith's Food & Drug Stores  
Summit Sotheby's International Realty Caring  
Fund  
Wells Fargo  
Windermere Real Estate Foundation  
Zions Bank



# STAY CONNECTED

Of the 3,537 people HCM served in 2019 ...

**75%**

WERE WOMEN OR CHILDREN

**72%**

WERE UNINSURED

**47%**

WERE LIVING IN POVERTY

... our work is not done.



[@holycrossministries](https://www.facebook.com/holycrossministries)



[@hcm\\_utah](https://www.instagram.com/hcm_utah)

[hcmutah.org](http://hcmutah.org)

860 E. 4500 S., Ste 204, SLC, UT 84107

801-261-3440