Dear Friends,

The associates of Holy Cross Ministries are called to act in service of the poor and vulnerable in our communities. Through our work, we helped care for 8,000 individuals in mind, body, and spirit. The stories we share illustrate the depth and richness of the relationships between the people we serve, our community partners, and the many stakeholders in our organization. **We are proud of our performance over the past year, and look forward to continuing our tradition of compassionate service in the years to come.**

Our Mission

We respond to the underserved community's need for health and well being. We share God-given resources, connect people to community services, and assist individuals and families towards independence and full participation in the community. **We do this to fulfill the mission of Jesus Christ and in the spirit of the Sisters of the Holy Cross.**
School Readiness
In 2011...

Parents logged over 688 volunteer hours in the classroom, more than double the previous year.

100% of graduated students were placed in regular, not at-risk kindergarten.

95% of students can print their own names.

3/4 of students can count past twenty.
School Readiness

The Holy Cross School Readiness Program, one of our most innovative approaches to assisting the low-income community, provides early childhood and parent education in Park City. Though Summit County boasts the highest property values in the state, eleven percent of individuals living there are below the poverty level. HCM’s School Readiness client base is made up primarily of these low-income, minority individuals: 100% are of Hispanic or Latino origin, with an average family income of $18,000/year, and nearly all speak Spanish.

Our School Readiness program addresses this need by providing basic pre-literacy, behavioral, and physical education to 40 at-risk students. Our work allows us to ease students’ transition into kindergarten while ensuring that their special needs (including language, transportation, low-cost programming, and cultural sensitivity) are met. We also collaborate with many other Park City organizations such as the Park City and Summit County Libraries, the Park City Historical Society, the Kimball Arts Center, and the Park City Municipal Corporation to provide educational and recreational opportunities.

The School Readiness program takes a holistic approach to early childhood education by ensuring that parents have the resources they need to stay involved in their child’s education.

HCM staff provide Parent Academy meetings, which cover topics such as navigating the complex school system, how to help children with reading and homework, gang prevention, safety, and other concerns. Parents are also invited to volunteer in the classroom and communicate regularly with teachers, who are able to offer individualized advice depending on the needs of each child. This approach, which simultaneously educates parents and children, helps nurture success and empowerment within families while integrating them into the formal school system.

Elli’s Story

Elli is one of our youngest students, but she is also quickly becoming one of our brightest. She joined the class this year at the age of 3. Starting school is scary for any student, but especially a 3 year old. Elli’s family is one of the poorest we serve, but also one of the most dedicated. Neither of her parents have any education, but they are always excited to help in the classroom and see Elli succeed. Holy Cross gave Elli’s family a scholarship for her to attend the program this year, and she has taken every advantage of it.

Each day, we start off with our morning routine, which includes extensive work with our calendar. Five students must tell us "Today is Friday, April 27, 2011. Today is cloudy." Then they must tell us the letter of the day, the sound that letter makes, the color of the day, and the shape. At first, Elli was very shy and didn’t speak up. After a few months, though, Elli’s skills and confidence skyrocketed. She can perform the entire calendar sequence without help and speaks loudly and clearly when she does it. She is cutting, gluing, naming letters, naming numbers, and many other tasks that a future kindergarten student can do. Imagine what she’ll be able to do after another year with Holy Cross!
Afterschool
In 2011...

278 students enrolled in our Summer Program.

95% of our students displayed good behavior in school.

Volunteers logged over 1,600 hours in the Summer Program.

96% of our students had good attendance.
One of our most critical programs provides afterschool and summer programming for low-income, at-risk students in Park City and Wendover, Utah. Barriers of poverty, language, culture, parent literacy, overcrowded housing, and transportation put Latino children at a disadvantage even before they begin school. According to the Annie E. Casey Foundation, ‘…millions of American children get to 4th grade without learning to read proficiently. And that puts them on the dropout track...’

Our afterschool programs combat the barriers that lead children to drop out of school. In 2011, we embarked on an exciting new collaboration with the Park City School District, People’s Health Clinic, Big Brothers Big Sisters of Utah, and United Way to create a Community Learning Center, which helps nonprofits and schools organize their services around the current needs of the community. Our partnership allows us to serve effectively across three Park City elementary schools, providing not only youth education but also referrals, health information, assistance with applications for insurance and other aid, and family education.

We have maintained our focus on quality afterschool programming, in which approximately 120 elementary-school aged children spend their out-of-school time in HCM’s programs, where professional bi-lingual, often bi-cultural educators provide a safe and supportive environment for both learning and recreation. In addition to our work with the Community Learning Center, we also collaborate with local nonprofits, schools, parishes, and clinics to ensure that participating families receive the services they need.

Afterschool also includes a robust parent education program, where families of participating students attend regular meetings facilitated by HCM staff. These meetings cover relevant topics such as navigating the school system, communicating with K-12 teachers, preventing gangs and drug use, and promoting learning in the home. Additionally, families with critical needs are visited at home by HCM staff where further education and support is provided.

Maria came to Utah from Mexico to try and establish a better life. She was abandoned by her husband four years ago, and therefore had to work to support her family.

Maria settled in Wendover, where her daughters began to attend Afterschool. Their participation helped them develop a positive attitude toward school, where both were enthusiastic and well-behaved. With the help of Holy Cross staff, the girls can complete their homework during the program and still have enough time for sports like basketball and soccer.

Maria was thrilled at the positive impact that the After School program had on her children. One of her goals in moving to the United States was to provide her children with a good education, and so she was very happy that they were excited about working to succeed in school.

Maria told Holy Cross staff “When I came to the United States, I worried about what my daughters would do with their time when I had to work. Now, I’m happy to know that they’re safe and excited to stay in school with Holy Cross!”
Counseling
In 2011...

1,499 classroom presentations were made to students.

134 parent contacts were made.

Over 980 students were served by the program.

66 students received regular individual counseling sessions.
Counseling for Utah’s Children

Our School Counseling program serves primarily low-income elementary-age students at four Salt Lake Valley Catholic Schools: Kearns-St. Ann’s, Our Lady of Lourdes, St. Andrews, and St. Vincent de Paul.

Our program began in 1999, providing educational opportunities and clinical practice to enhance students’ social learning at school.

We provide three basic levels of mental health programs. The first is school-wide, classroom based learning focused on violence prevention and body safety. Second, we provide small group counseling focused on self-identified needs and concerns of students, teachers, and parents. Small groups have focused on bullying, divorce adjustments, grief and loss, gender-specific safety and self-esteem. The Counseling Program also maintains a case load of approximately 50 children with identified behavioral problems who receive weekly or bi-weekly in-school counseling.

All interactions with students emphasize a violence prevention and body safety approach, which helps reduce impulsive and anti-social behaviors in children by teaching positive social and emotional skills. The program also includes a family education component, so that parents can reinforce positive behaviors in the home. Counselors also provide afterschool homework help, and have implemented Healthy Lifestyles learning which includes information on diet and exercise and an after-school jogging club. The Counseling Program is facilitated by a supervisor with a Master’s of Social Work, and partners with the Master of Social Work program at the University of Utah to provide three to four additional counselors who are completing their training. Most students are of Hispanic or African descent, and are English Language Learners.

Amanda’s Story

Amanda is a parent volunteer in one of the schools served by Holy Cross Ministries. She arrived at school one morning visibly shaken, tearful and bruised. Amanda confided that her husband had attacked her the previous night and that she was afraid to go home. She met with Corinne Johnson, LCSW, and processed her concerns. A call was placed to the local police department and an officer arrived shortly thereafter. Amanda filed a police report and with the assistance of Mrs. Johnson, secured a placement in a local shelter for 30 days. Amanda and her two children continued to attend school regularly during this time and all three received supportive counseling services.

As time went on, Amanda was able to secure full-time employment at the school and move into an apartment with her children. Amanda’s husband was referred into a local program for domestic violence offenders which he completed. The couple then entered marriage counseling through Holy Cross Ministries and successfully completed eight sessions. Over time, Amanda and her children moved back into the family home. At present the family appears stable and the children continue to progress socially and academically.
“I used to never talk above a whisper, but now my children are safe, I am in school, and my voice is strong!”

-Maria, a Legal Immigration Client
Legal Immigration

Since its inception in 2000, our Legal Immigration program has served over 15,000 women, children, and men across Utah. Our high-quality, professional staff has deep connections with the community, and we collaborate with organizations such as the Legal Aid Society of Utah; Utah Legal Services; and Catholic Community Services to ensure that our clients receive the high-quality representation they need, no matter their status. Our clients are victims of violence who receive assistance under the Violence Against Women Act (VAWA), which allows women who aid law enforcement in the identification and prosecution of their abusers to apply for legal residency in the United States. This program is critical in our strategy to help women and their children come out of the shadows and become active, confident community members.

In 2010, we filed over 1,400 new applications, and 1,590 existing clients had their applications for legal residency approved.

The continuing stagnation of the United States economy has been especially hard for those who were already suffering before the recession, and we have seen demand for our services rise as a result. Last year, we partnered with eleven private attorneys who agreed to provide low-cost assistance. We are enthusiastic about continuing collaboration with private attorneys because it allows us to ensure that victims of domestic violence receive high-quality representation, and we plan to continue to recruit private attorneys into this critical community service. In 2011, sixty women were served through these collaborations.

Maria’s Story

Maria first came to Holy Cross Ministries in September, 2009. She was a victim of domestic violence that lasted over 25 years. Maria was very much affected by the physical and psychological abuse from her husband. We assisted her to apply for the U-Visa by helping her communicate with police, gather the necessary documents, and complete the application. Her U-Visa was granted in December, 2009. Maria attended group therapy and realized the cycle of abuse she had lived in. She decided she wanted to help other women suffering abuse to become aware of it and free themselves from it. Maria got involved with a local women’s shelter, became a volunteer, and was later hired. With the help of Holy Cross, Maria applied for her legal permanent residency in May of 2011 and became a legal permanent resident this past September. She was extremely happy and grateful; she recently came back from visiting her family in her native Mexico which she had not seen for many years. Maria continues to work at the community women’s shelter as an outreach worker providing information and assistance to battered women. She is very happy to serve her community.

We have seen the transformation of a woman who was vulnerable and in desperate need of help to a woman who is independent, valiant, happy and eager to help others.
“The Promotoras helped me find a new family of mothers like me!”

-Nancy, a prenatal health student
The Promotora Program

Promotoras are “life coaches” whose greatest attribute is connecting with people and understanding their difficulties. Promotoras come from their clients’ communities, speak their language and focus on service. Our Promotoras reduce health disparities by helping Latino families to obtain medical and dental appointments, apply for health benefits, access health and community services, and take responsibility for their health. Our program seeks to reduce the incidence of health issues (such as complications with pregnancies, chronic illness, and mental health problems) among Latinos through education and outreach. Our services are specifically tailored to Latino families.

Promotoras operate in clinics and parishes located within the communities in which most of our clients live, in a targeted effort to improve community health as a whole.

Latinos often face challenging barriers to adequate health care, including but not limited to language, cultural differences, socioeconomic status, and transportation difficulties. The Promotoras offer health and pregnancy information through group classes; referrals to physicians; assistance with applications for government insurance and aid; and case management for individuals who require counseling and other services in a bilingual, supportive setting. Eight classes are offered per week in five locations, three of which are within clinics, which enhances communication between Promotoras and public health employees to better meet the needs of families. The innovative combination of group classes and individual case management used by Promotoras helps reduce health problems and costs by ensuring that clients can easily access available services and are educated on proper health strategies for themselves and their families.

Nancy’s Story

Nancy came to the United States when she was 16 years old and 5 months pregnant. She was brought to the United States by her mother who had left Nancy in her grandmother’s care in Mexico when she was only 6 years old. When Nancy got pregnant, however, her grandmother no longer wanted to care for her. Nancy moved in with her mother who she had not seen for over 10 years, a virtual stranger. Nancy felt like a failure and she had no one to turn to.

Nancy started attending the Holy Cross Ministries’ prenatal classes a few weeks after arriving in the United States. When she started the class, Nancy had never received any type of prenatal care; she had no idea what prenatal care was or where to receive it. Teresa, the Promotora teaching the class helped Nancy through education and referrals, and encouraged the other participants to help her as well. Nancy was embraced by all the prenatal class participants. The other pregnant women rallied around her and they assisted Nancy any way that they could. One woman taught her how to ride the bus so she could attend her prenatal appointments, and many of the women gave her their maternity clothes. Through Holy Cross, Nancy found a new family of women who supported her the way her real family did not.

Nancy completed 12 prenatal classes and gave birth to a beautiful baby boy. When she came home from the hospital she was welcomed by members of her prenatal class with a beautiful layette, many gifts, food, and lots of love. She is now attending ESL classes in order to get a job so that she can provide for her son.
Parish Health

The Parish Health program strives to help the most vulnerable among us: very poor families and homebound seniors, many of whom have little or no support from their extended families and who have had few if any contacts with healthcare providers. The program is directed by Sister Miriam Joanne who, with the help of her dedicated volunteers, provides blood pressure and blood sugar screenings to thousands of individuals in six parishes across Northern Utah, and helps the people she tests understand chronic health conditions like diabetes and heart disease. The program, which includes a Promotora, also conducts routine home visits to isolated families and individuals to make sure their health needs are being met and to provide a caring, supportive, and loving atmosphere. The Parish Health program also offers bereavement counseling to accompany its clients through times of loss.

Parish Health is an innovative, community-based collaborative program that empowers individuals by promoting the health of their body, mind, and spirit.

In 2011, the Parish Health Program provided over 1,800 blood pressure and blood sugar screenings, and 16% of those screened were found to have problems. In those cases, over 300 people were educated about further steps, including seeing a doctor. The program also provided 320 flu shots, referred over 200 people to other community organizations, and held seventeen clinics across Northern Utah. Nearly 400 people received communion, spiritual support, bereavement counseling, and spiritual counseling through the program. Helping this vulnerable population develop support systems and maintain health allows them to remain independent and at home as long as possible.

Alfred’s Story

Spoken by Sister Miriam Joanne: Three years ago we received a call to visit an older couple, the wife was ill and needed health assistance, and both husband and wife needed compassionate spiritual support. I made home visits fairly often to assist in immediate and long range arrangements, from Hospice to shopping. Last year Helen passed away, and left Alfred, her husband, alone and devastated. We had arranged for the vigil and funeral which went well, but the aftermath was terrible for Alfred. Family was not close, and soon he spent long hours alone and lonely. A son moved in to be there for him, but was no support to his father, providing little communication or attention.

Sleeping was a problem, as he slept only an hour or two every night before awakening tired and agitated. Reading was a help, but vision was a concern. I visited a couple of times a month, and every time I brought a treat, and he made coffee, and we had our Coffee Klatch. We spent an hour or so talking about his life with Helen, and the war in Germany, his years with Helen were precious, as they shared everything from reading to sharing loving looks at one another.

Time seems to go by slowly, but his German friends often come by, and they play cards and speak German, which makes life sweeter for Alfred. Alfred is very special, and we have walked together down a narrow path, but his love and determination has brought much happiness to both of us. Our times together are good, and we support and encourage one another.
The Jameson Family Scholarship is awarded to motivated undocumented Latino students at the University of Utah, in recognition of their talents and efforts regardless of their immigration status.

The Paul O’Pry Scholarship was created in 2002 by the O’Pry Family, in memory of their son who was tragically killed in an automobile accident. This scholarship recognizes students like him: Bright, motivated, and dedicated to furthering their education.

“Thank you for all you have done for me. Last semester I got a 4.0!”

-2011 Recipient of the Jameson Family Scholarship
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#### Age:

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-5 Years</td>
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<tr>
<td>6-15 Years</td>
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<td>16-30 Years</td>
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<td>31-50 Years</td>
<td>37.7%</td>
</tr>
<tr>
<td>51+ Years</td>
<td>4.3%</td>
</tr>
</tbody>
</table>

#### Income ($ per year)

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$6,000</td>
<td>20%</td>
</tr>
<tr>
<td>$6,000-14,999</td>
<td>34%</td>
</tr>
<tr>
<td>$15,000-24,999</td>
<td>25%</td>
</tr>
<tr>
<td>$25,000-33,999</td>
<td>7%</td>
</tr>
<tr>
<td>&gt;$34,000</td>
<td>6%</td>
</tr>
</tbody>
</table>

#### Insurance Status

<table>
<thead>
<tr>
<th>Insurance Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>73%</td>
</tr>
<tr>
<td>Private</td>
<td>12%</td>
</tr>
<tr>
<td>Medicaid/CHIP</td>
<td>8%</td>
</tr>
<tr>
<td>Medicare</td>
<td>1%</td>
</tr>
<tr>
<td>Not Available</td>
<td>5%</td>
</tr>
</tbody>
</table>

#### Origin

<table>
<thead>
<tr>
<th>Origin</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Latino or Hispanic</td>
<td>94%</td>
</tr>
<tr>
<td>Non-Hispanic</td>
<td>6%</td>
</tr>
</tbody>
</table>

#### 2011 Use of Funds

- Education: 35%
- Immigration: 28%
- Parish Health: 7%
- Promotora: 12%
- Counseling: 8%
- Administration: 10%
Sister Suzanne Brennan, CSC · President and Executive Director
Jennifer Buchi · Director of Development & Communications
Aimee Cunniff · Director of Finance
Sister Miriam Joanne Frankenfield, CSC · Director of Parish Health
Corinne Johnson · Director of Counseling
Sister Kathleen Moroney, CSC · Director of Immigration
Sister Mary Ann Pajakowski, CSC · Director of Education
Maribel Real · Director of Promotoras